

10 YEARS
OF UNIVERSITY
RECOGNITION
20 YEARS OF
ACADEMIC
EXCELLENCE



REVA
UNIVERSITY

Bengaluru, India

Grievance Redressal Committee Details



Rukmini Knowledge Park
Kattigenahalli, Yelahanka, Bengaluru – 560064
www.reva.edu.in

NOTIFICATION

As per the REVA University Statutes Relating to the Constitution & Function of the General Grievance Redressal Cell (GGRC), 2015 & with the approval of the Honourable Chancellor, REVA University. The GGRC has been constituted comprising of the following members.

Composition of General Grievance Redressal Cell (GGRC)

Sl. No.	Members	Position	Contact No.	Email ID
	Head of the Institution			
1.	Dr. S Y Kulkarni Vice-Chancellor	Chair Person	9845499670	vc@reva.edu.in
2.	Dr. M. Dhanamjaya Registrar	Member Secretary	9945185445	registrar@reva.edu.in
	Senior Dean of the University			
3.	Dr. Sunil Kumar S.Manvi, Dean, Faculty of Engineering & Technology	Member	8971868515	ssmanvi@reva.edu.in
	Three Senior teachers from different Schools			
4.	Dr. Shubha. A Director, School of Commerce & Management Studies	Member	8095491949	dir.comm@reva.edu.in
5.	Dr. Sunil Kumar Tengli, School of Civil Engineering	Member	9844057122	dr.sktengali@reva.edu.in
6.	Dr. M L Kalicharan, School of Legal Studies	Member	7019873772	dir.ls@reva.edu.in
	Student Representatives from the Faculty of the University			
7.	Mr. Deepak Tiwari Student, School of Mechanical Engineering	Member	7026763152	deepak.tiwari.10.dt@gmail.com
8.	Ms. Simrin Joshi Student, School of Computing & Information Technology	Member	9742144746	simrinjoshi@yahoo.com
9.	Ms. Swetha Student, School of Commer	Member	7337762157	Swethas0817@gmail.com
10.	Mr. Hemanth Reddy Student, School of Management Studies	Member	9008113366	hemantharamaddu@gmail.com

The tenure of the all the above members of the General Grievance Redressal Committee (GGRC) is for a period of three years.


REGISTRAR
Registrar
REVA UNIVERSITY
 Yelahanka, Bengaluru - 64

Ref.No.:RU:ACM:180:2017-2018/01

Date:28.08.2017

To,
The Members
General Grievance Redressal Committee
REVA University,
Bengaluru.

Dear Sir/ Madam,

Greetings!!

The meeting of the General Grievance Redressal Committee is convened on 30th August, 2017 at 3.00pm in the Conference Hall, 1st Floor, Administrative Block, REVA University, Rukmini Knowledge Park, Bengaluru – 560 064. Kindly make it convenient to attend the meeting of General Grievance Redressal Committee scheduled on 30th August, 2017 and give your inputs.

Thanking you,



MEMBER SECRETARY

Registrar
REVA UNIVERSITY
Yelahanka, Bengaluru - 64

MINUTES OF THE MEETING OF THE GENERAL GRIEVANCE REDRESSAL COMMITTEE (GGRC) HELD ON 30TH AUGUST 2017 AT 2.30 PM IN CONFERENCE HALL, 1ST FLOOR, ADMINISTRATIVE BLOCK.

Members Present:

Sl. No.	Members	Position
1.	Dr. S Y Kulkarni Vice-Chancellor	Chair Person
2.	Dr. M. Dhanamjaya Registrar	Member Secretary
3.	Dr. Sunil Kumar S.Manvi, Dean, Faculty of Engineering & Technology	Member
4.	Dr. Shubha. A Director, School of Commerce & Management Studies	Member
5.	Dr. Sunil Kumar Tengli, School of Civil Engineering	Member
6.	Dr. M L Kalicharan, School of Legal Studies	Member
7.	Mr. Deepak Tiwari Student, School of Mechanical Engineering	Member
8.	Ms. Simrin Joshi Student, School of Computing & Information Technology	Member
9.	Ms. Swetha Student, School of Commer	Member
10.	Mr. Hemanth Reddy Student, School of Management Studies	Member

At the outset, the Chairperson of the Committee and Vice-Chancellor extended a cordial welcome to the members and enquired about the details of grievances received if any. It was noted that there were no grievances reported to them as on date.

While discussing the student concern issues in general, it was decided to invite an eminent personality from the field of psychology/ psychiatry to address the first-year students during their orientation program. Dr. S Y Kulkarni put forward the need for conduction of special session by experts for the students joined for III Semester B.Tech through diploma quota to enable them to cope up with the demands of the engineering structure. The Committee has opined to seek experts from NIMHANS in this regard mainly who are engaged in their outreach/rehabilitation programs.

Ms. Simrin Joshi, student has brought the notice to chairperson that there has been a request from girls' students for easy access to sanitary napkins in the Girl's Rest rooms of the University. Dr. Shubha would be asked to identify the possibilities of getting sanitary napkin vending machines and incinerators for all the Girls Washrooms and provide the budgetary requirements.



Dr. Sunil Kumar S Manvi expressed that the failures in Mathematics course are more among lateral entry students and thus opined to initiate special coaching classes in mathematics mainly on basic chapters for them. The Committee suggested that a proposal for conduction of such classes could be submitted by Mathematics Department for further Processing.

The Committee appreciated the effective role of the existing student counsellor, Smt. Asha Sathyanarayanan, in addressing the grievances of students that solicits counselling by a psychologist/psychiatrist. The committee opined to have at least two such student counsellors in the campus so that one could be available during morning session and other could be present in the afternoon session. The Chairperson informed the members that the said proposal would be brought to the notice of the Chancellor for necessary needful.

The meeting concluded with a vote of thanks to the Chair:-



REGISTRAR

Registrar

REVA UNIVERSITY

Yelahanka, Bengaluru - 64



Ref.No.:RU:ACM:180:2018-2019/01

Date:03.08.2018

To,
The Members
General Grievance Redressal Committee
REVA University,
Bengaluru.

Dear Sir/ Madam,

Greetings!!

The meeting of the General Grievance Redressal Committee is convened on 06th August, 2018 at 3.00pm in the Conference Hall, 1st Floor, Administrative Block, REVA University, Rukmini Knowledge Park, Bengaluru – 560 064. Kindly make it convenient to attend the meeting of General Grievance Redressal Committee scheduled on 06th August, 2018 and give your inputs.

Thanking you,



MEMBER SECRETARY

Registrar
REVA UNIVERSITY
Yelahanka, Bengaluru - 64

MINUTES OF THE MEETING OF THE GENERAL GRIEVANCE REDRESSAL COMMITTEE (GGRC) HELD ON 6TH AUGUST 2018 AT 3.00 PM IN CONFERENCE HALL, 1ST FLOOR, ADMINISTRATIVE BLOCK.

Members Present:

Sl. No.	Members	Position
1.	Dr. S Y Kulkarni Vice-Chancellor	Chair Person
2.	Dr. M. Dhanamjaya Registrar	Member Secretary
3.	Dr. Sunil Kumar S.Manvi, Dean, Faculty of Engineering & Technology	Member
4.	Dr. Shubha. A Director, School of Commerce & Management Studies	Member
5.	Dr. Sunil Kumar Tengli, School of Civil Engineering	Member
6.	Dr. M L Kalicharan, School of Legal Studies	Member
7.	Mr. Deepak Tiwari Student, School of Mechanical Engineering	Member
8.	Ms. Simrin Joshi Student, School of Computing & Information Technology	Member
9.	Ms. Swetha Student, School of Commer	Member
10.	Mr. Hemanth Reddy Student, School of Management Studies	Member

The Chairperson of the Committee and Vice Chancellor welcomed all the members and opened discussions on the grievances received from the students. He mentioned that recently the student meeting was held, where students have been requested to give their suggestions about academic, examinations & infrastructural facilities for the improvement of the University. He also mentioned that they gave some valuable suggestions on finer areas such as cleanliness of the Washrooms, maintenance of classroom furniture etc. and that Col. Nataraj, GM-Administration has asked to make necessary steps to provide better ambience to the student community.

Students were happy that there is participation of final year students in Board of Studies of all subjects, Academic Council and in various other committees. They were also happy that all the major grievances put up in the last meeting were addressed.

The Vice Chancellor mentioned that the requests put up by students should be investigated immediately and the University should make the life of students more comfortable.

The Vice Chancellor thanked all the members and the meeting ended as there were no other points for discussion.



Dr. S Y Kulkarni

REGISTRAR
Registrar

REVA UNIVERSITY

Yelahanka, Bengaluru - 64

Ref.No.:RU:ACM:180:2019-2020/01

Date:26.07.2019

To,
The Members
General Grievance Redressal Committee
REVA University,
Bengaluru.

Dear Sir/ Madam,

Greetings!!

The meeting of the General Grievance Redressal Committee is convened on 29th July, 2019 at 3.30pm in the Conference Hall, 1st Floor, Administrative Block, REVA University, Rukmini Knowledge Park, Bengaluru – 560 064. Kindly make it convenient to attend the meeting of General Grievance Redressal Committee scheduled on 29th July, 2019 and give your inputs.

Thanking you,



MEMBER SECRETARY

Registrar
REVA UNIVERSITY
Yelahanka, Bengaluru - 64

MINUTES OF THE MEETING OF THE GENERAL GRIEVANCE REDRESSAL COMMITTEE (GGRC) HELD ON 29th JULY 2019 AT 3.30 PM IN CONFERENCE HALL, 1ST FLOOR, ADMINISTRATIVE BLOCK.

Members Present:

Sl. No.	Members	Position
1.	Dr. S Y Kulkarni Vice-Chancellor	Chair Person
2.	Dr. M. Dhanamjaya Registrar	Member Secretary
3.	Dr. Sunil Kumar S.Manvi, Dean, Faculty of Engineering & Technology	Member
4.	Dr. Shubha. A Director, School of Commerce & Management Studies	Member
5.	Dr. Sunil Kumar Tengli, School of Civil Engineering	Member
6.	Dr. M L Kalicharan, School of Legal Studies	Member
7.	Mr. Deepak Tiwari Student, School of Mechanical Engineering	Member
8.	Ms. Simrin Joshi Student, School of Computing & Information Technology	Member
9.	Ms. Swetha Student, School of Commer	Member
10.	Mr. Hemanth Reddy Student, School of Management Studies	Member

The Chairperson of the Committee and Vice Chancellor welcomed all the members and opened discussions on the following points.

1. Selection of student representative as a member of GGRC.
2. Introduction to students about GGRC.
3. Explanation Regarding Role of GGRC
4. Use of Mobile Phones during lectures is prohibited.
5. To make officials of university responsive, accountable and courteous in dealing with students
6. To Ensure effective solution to the students' grievances with an impartial and fair approach
7. Redressal of students "Grievances to solve their academic and administrative problems.
8. To Coordinate between students and schools / sections to redress the grievances.
9. To guide ways and means to the students to redress their problem.

The Vice Chancellor mentioned that the requests put up by students should be investigated immediately and the University should make the life of students more comfortable.

The Vice Chancellor thanked all the members and the meeting ended as there were no other points for discussion.



REGISTRAR

Registrar

REVA UNIVERSITY

Yelahanka Bengaluru - 54



NOTIFICATION

As per the REVA University Statutes Relating to the Constitution & Function of the General Grievance Redressal Cell (GGRC), 2015 & with the approval of the Honourable Chancellor REVA University. The GGRC has been constituted comprising of the following members.

Composition of General Grievance Redressal Cell (GGRC)

Sl. No.	Members	Position	Contact No.	Email ID
	Head of the Institution			
1.	Dr. M Dhananjaya Incharge Vice-Chancellor & Registrar	Chair Person	9945185445	vc@reva.edu.in registrar@reva.edu.in
	Senior Dean of the University			
2.	Dr. R.C. Biradar Pro V.C. & Dean, Faculty of Engineering & Technology	Member	9902679446	rcbiradar@reva.edu.in
	Senior teachers from different Schools			
3.	Dr. Y Ramalinga Reddy Professor, School of Civil Engg.	Member	9448508996	ramalingareddy@reva.edu.in
4.	Dr. Shubha. A Director, School of Commerce & Management Studies	Member	8095491949	dir.comm@reva.edu.in
5.	Dr. Bharathi S. School of Legal Studies	Member	7019873772	dir.ls@reva.edu.in
6.	Dr. Monica S Sharma Counsellor, REVA University	Member	9880544013	monicas.sharma@reva.edu.in
	Student Representatives from the Faculty of the University			
7.	Mr. S Abhish Athreya Student, School of Mechanical Engg.	Member	9986763610	r19me103@me.reva.edu.in
8.	Ms. Yogeshwari K Student, School of Applied Sciences	Member	7483298299	22141020309@reva.edu.in
9.	Ms. Anisha Student, School of Management Studies	Member	9980497777	20092012611@som.reva.edu.in
10.	Mr. Dhruv S Student, School of ECE	Member	8123858674	r19ec066@ece.reva.edu.in

The tenure of the all the above members of the General Grievance Redressal Committee (GGRC) is for a period of three years.



Registrar
REVA UNIVERSITY
Yelahanka, Bengaluru - 64

Ref.No.:RU:ACM:180:2020-2021/01

Date:23.06.2020

To,
The Members
General Grievance Redressal Committee
REVA University,
Bengaluru.

Dear Sir/ Madam,

Greetings!!

The meeting of the General Grievance Redressal Committee is convened on 25th June, 2020 at 3.00pm through online MS Teams (Due to COVID Protocol). Kindly make it convenient to attend the meeting of General Grievance Redressal Committee scheduled on 25th June, 2020 and give your inputs.

Thanking you,



MEMBER SECRETARY

Registrar
REVA UNIVERSITY
Yelahanka, Bengaluru - 64

MINUTES OF MEETING FOR GRIEVANCE REDRESSAL CELL

Date: 25th June 2020

Meeting: Through Online MS Team (Due to COVID Protocol)

REVA University like other universities across the world, is actively engaged in efforts to prepare for and mitigate the impacts from COVID-19 (commonly known as coronavirus). Our top priority is to support the health and wellbeing of our community. To view the counseling services available at REVA University virtual mental health platform " Manas" to combat stress and psychological health challenges during the COVID-19 outbreak.

The REVA University has appointed to handle Academic and Examination Grievances during the COVID-19 pandemic for the benefit of the students.

Vice Chancellor - Chairperson

Registrar – Member Secretary

Director -Admissions- Member

Dean- Academics - Member

Controller of Exams - Member

Directors - Members



REGISTRAR

Registrar

REVA UNIVERSITY

Yelahanka, Bengaluru - 64



Ref.No.:RU:ACM:180:2021-2022/01

Date:02.07.2021

To,
The Members
General Grievance Redressal Committee
REVA University,
Bengaluru.

Dear Sir/ Madam,

Greetings!!

The meeting of the General Grievance Redressal Committee is convened on 05th July, 2021 at 2.30pm in the Conference Hall, 1st Floor, Administrative Block, REVA University, Rukmini Knowledge Park, Bengaluru – 560 064. Kindly make it convenient to attend the meeting of General Grievance Redressal Committee scheduled on 05th July, 2021 and give your inputs.

Thanking you,



MEMBER SECRETARY

Registrar
REVA UNIVERSITY
Yelahanka, Bengaluru - 64

MINUTES OF THE MEETING OF THE GENERAL GRIEVANCE REDRESSAL COMMITTEE (GGRC) HELD ON 5th JULY 2021 AT 2.30 PM IN CONFERENCE HALL, 1ST FLOOR, ADMINISTRATIVE BLOCK.

Members Present:

Sl. No.	Members	Position	Contact No.	Email ID
1.	Dr. M Dhananjaya Vice-Chancellor	Chair Person	9945185445	vc@reva.edu.in
2.	Dr. N Ramesh Registrar	Member Secretary	9880514718	registrar@reva.edu.in
3.	Dr. R.C. Biradar Pro V.C. & Dean, Faculty of Engineering & Technology	Member	9902679446	rcbiradar@reva.edu.in
4.	Dr. Y Ramalinga Reddy Professor, School of Civil Engg.	Member	9448508996	ramalingareddy@reva.edu.in
5.	Dr. Shubha. A Director, School of Commerce & Management Studies	Member	8095491949	dir.comm@reva.edu.in
6.	Dr. Bharathi S. School of Legal Studies	Member	7019873772	dir.ls@reva.edu.in
7.	Dr. Monica S Sharma Counsellor, REVA University	Member	9880544013	monicas.sharma@reva.edu.in
8.	Mr. S Abhish Athreya Student, School of Mechanical Engg.	Member	9986763610	r19me103@me.reva.edu.in
9.	Ms. Yogeshwari K Student, School of Applied Sciences	Member	7483298299	22141020309@reva.edu.in
10.	Ms. Anisha Student, School of Management Studies	Member	9980497777	20092012611@som.reva.edu.in
11.	Mr. Dhruv S Student, School of ECE	Member	8123858674	r19ec066@ece.reva.edu.in

The Chairperson of the Committee and Vice Chancellor welcomed all the members and opened discussions on the following points.

1. Selection of student representative as a member of GGRC.
2. Introduction to students about GGRC.
3. Explanation Regarding Role of GGRC
4. Use of Mobile Phones during lectures is prohibited.
5. To make officials of university responsive, accountable and courteous in dealing with students
6. To Ensure effective solution to the students' grievances with an impartial and fair approach
7. Redressal of students "Grievances to solve their academic and administrative problems.
8. To Coordinate between students and schools / sections to redress the grievances.
9. To guide ways and means to the students to redress their problem.



The Vice Chancellor mentioned that the requests put up by students should be investigated immediately and the University should make the life of students more comfortable.

The Vice Chancellor thanked all the members and the meeting ended as there were no other points for discussion.

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REGISTRAR

Registrar

REVA UNIVERSITY

Yelahanka, Bengaluru - 56



NOTIFICATION

As per the REVA University Statutes Relating to the Constitution & Function of the General Grievance Redressal Cell (GGRC), 2015 & with the approval of the Honourable Chancellor REVA University. The GGRC has been constituted comprising of the following members.

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Sl. No.	Members	Position	Contact No.	Email ID
	Head of the Institution			
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2.	Dr. N Ramesh Registrar	Member Secretary	9880514718	registrar@reva.edu.in
	Senior Dean of the University			
3.	Dr. R.C. Biradar Pro V.C. & Dean, Faculty of Engineering & Technology	Member	9902679446	rcbiradar@reva.edu.in
	Senior teachers from different Schools			
4.	Dr. Y Ramalinga Reddy Professor, School of Civil Engg.	Member	9448508996	ramalingareddy@reva.edu.in
5.	Dr. Shubha. A Director, School of Commerce & Management Studies	Member	8095491949	dir.comm@reva.edu.in
6.	Dr. Bharathi S. School of Legal Studies	Member	7019873772	dir.ls@reva.edu.in
7.	Dr. Monica S Sharma Counsellor, REVA University	Member	9880544013	monicas.sharma@reva.edu.in
	Student Representatives from the Faculty of the University			
8.	Mr. S Abhish Athreya Student, School of Mechanical Engg.	Member	9986763610	r19me103@me.reva.edu.in
9.	Ms. Yogeshwari K Student, School of Applied Sciences	Member	7483298299	22141020309@reva.edu.in
10.	Ms. Anisha Student, School of Management Studies	Member	9980497777	20092012611@som.reva.edu.in
11.	Mr. Dhruv S Student, School of ECE	Member	8123858674	r19ec066@ece.reva.edu.in

The tenure of the all the above members of the General Grievance Redressal Committee (GGRC) is for a period of three years.



Registrar
REVA UNIVERSITY
Yelahanka, Bengaluru - 64.