



IMPLEMENTATION OF E-GOVERNANCE - ADMINISTRATION



Rukmini Knowledge Park Kattigenahalli, Yelahanka, Bengaluru – 560064 www.reva.edu.in



E-GOVERNANCE – ADMINISTRATION

REVA University has been aggressively promoting paperless campus strategies and most of the communication in house and external is done paperless.

- Management of e-service books (ER Sheets) of employees,
- Supervision of various scholarship schemes
- Maintenance & disclosure of comprehensive information on its web-page
- Applications including transfer applications & online leave management through HCM
- Wi-Fi campus and biometric attendance system
- Fully computerised office and academic departments
- Digital display boards in all blocks for stakeholder notification
- Webinars, seminars/workshops/trainings online
- Management of e-resources in central library & departmental libraries,
- Availability & monitoring of LAN/RF/internet connection
- Issuance of salary/PF e-slips
- Online payment of fee
- Salary payment to employees through net-banking
- Management of website
- Digital campaigns
- Cashless transactions & payments
- SAP





Empower HCM Application to cover the complete employee life cycle of the employee right from recruitment to retirement:

- 1. Employee Information
- a) In empower HCM you can create upto 200 fields to capture entire Employee Information.
- b) Below are Standard field information
 - Employee Detail Salutation, First Name, Middle Name, Last Name, Name, Employee Number, Date of Joining, Date of Confirmation, Official Email, Experience In Current Company, Effective Date, Manager's Manager Name, Reporting Manager, Company, Work Location, Department, Designation, Band, Leave Pattern, Week Off Pattern, Confirmation Remarks, Confirmation Due Date, Probation Extension Date
 - Confirmation Info Confirmation Status
 - Personal Info Gender, Actual Date of Birth, Record Date of Birth, Age, Marital Status, Wedding Date, Place of Birth, Personal Email, Mobile, Official Mobile Number, Alternate Email, Alternate Mobile, Blood Group, Religion, Specially Abled. Identity Section - Aadhaar Number, Passport Number, Passport Expiry Date, ESIC Number, UAN, Earlier a Member of Pension Scheme, PAN, Passport Issued Date, PF Account Number, ESI Applicable, PF Applicable, Earlier a Member of Provident Fund
 - Address Section Present Address, Present City, Present State, Present Country, Present Pincode, Permanent Address, Permanent City, Permanent State, Permanent Country, Permanent Contact Number, Permanent Pincode, Permanent Residence Type.
 - Bank Details- Mode of Payment, Bank Account Type, Branch Name, Bank Name, Bank Account Number, IFSC Code.
 - Emergency Contact Section Contact 1 Name, Contact 1 Relationship, Contact 1 Mobile, Contact 1 Address, Contact 2 Name, Contact 2 Relationship, Contact 2 Mobile, Contact 2 Address.
 - Separation Date of Separation. Custom Fields
 - Unit
 - Section
 - Employment Type
 - Institution DOJ
 - Relative Salutation, Family Member Name, Relationship Type, Occupation, Profession, Gender, Date of Birth.
 - Identity Section Aadhaar Number, PAN
 - Contact Details Email, Address, State, Mobile, City, Country.
 - Additional Information- Dependent, Guardian Name, Residing With you, Is Minor.
- a) Nominee Details
 - Nominee Details Name, Family Details, Percentage, Employee, Nominee Master.
- b) Qualifications
 - Qualification Name, From Date, To Date, Qualification Type, Program Type, Completed, Class / Grade, Roll Number, Percentage, Year of Completion.
 - Institute Information University, Institute, Location, City, State, Country.
- c) Previous Employments
 - Employer Name, From Date, To Date, Department, Designation, Employee Code, Key Responsibility, Self Employed, Nature of Employment, Grade, Phone, Address, Last Drawn Annual CTC, Reason for Leaving.





- Reference Section Reference Name, Reference Designation, Reference Contact Number, Reference Email.
- Custom Field Reporting Manager Name / Reporting Manager Designation / Reporting Manager Department
- d) Certifications Certification Name, Certified From (Institution), Certified On, Result, Grade, Certification Expiry Date. Certification objects will be used for Publications also.
- e) Employee History Track complete history of an employee related to various designations, departments, locations and grades of the employee along with time period for each position.
- f) Publications Using certification objects create a custom component to record Publication details.
- g) Onboarding:
 - Issuing of Offer Letters Manually signed and scanned copy is shared with the candidate Signed copy once scanned will need to be uploaded into Empower HCM for Future Reference
 - Initiating and sharing employee logins on the day of joining for online onboarding.
 - Collecting Employee's personal information and documents such as ID proof, address proof, age proof, and photographs on Empower HCM (Uploaded by Employee once onboarded)
 - Investment Declaration
 - FBP concept will be used for NPS and Meal Card allocation
 - Issue of Appointment letter Manually signed
 - Signed Copy once scanned will need to be uploaded into Empower HCM for Employee

Leave Management

- a. Leave Year January to December
- b. Leave Approval Approved by concerned Reporting Manager
 - Define and manage Leave accruals & workflows manager approval
 - Check their available leave balance before sending in their leave applications
 - Leave application by Employee
 - Leave approval / rejection by Manager
 - Review the status of leave applications
 - Request for comp-off
 - Canceling Leave Application
 - Tracking Your Leave Applications Probation period needs a checkbox if the employee is eligible for leaves or not.
 - Comp Off

Standard Reports

HR Report

- All Employees Leave Balance
- All Employees leave Transactions
- All Employees leave accrual details
- All Employees Comp off Requests
- All Employees Comp off Availed details
- **Employee Reports My Leave Balance**
 - My Leave Transactions
 - My Comp Off Details

Manager Reports





- My Team Leave Balance
- My Team Leave Transactions
- My Team Comp off Details

2. Service Book

- a) Access to the salary history of an employee.
- b) Enable you to update and revise the salary of an existing employee.
- c) Issuing of revision / Promotion Letters Standard Reports
- d) Promotion and Increments details along with & of hike Output Pages
- e) Promotion Letter with increment
- f) Promotion Letter without increment
- g) Increment letter Template Received
- h) Employee can Apply for resignation
- i) Submitted resignation will get for reporting manager approval
- j) Managers can see the details of notice period and other relevant information.
- k) No dues clearance from department heads
- I) Issuing of no due clearance form Template
- m) Issuing of Relieving and Experience Letters
- n) Date of separation will be considered for F&F No due Department
- o) Own Department School / Institution Check
- p) Library
- q) Administration
- r) IT -Tech Infra
- s) Accounts
- t) Vice Chancellor and Registers
- u) Hostel
- v) HR

3. Compensation and Benefit Payroll and Statutory Setup

- a) Fiscal Year April to March
- b) Cutoff Date would be 1st to 31st for payroll
- c) Maternity Leave
- d) PF calculation
- e) Information from other modules like New hire, Exits, Revisions
- f) Other inputs like one time payment / deduction can be uploaded.
- g) Monthly Based Payroll Process
- h) Cut-off dates for considering input for new hire and attendance
- i) Locking the payroll
- j) Investment Declaration and Approved Proof information will be considered automatically.
- k) Processing payroll
- I) Full and Final Settlement along with payroll
- m) No PF for age > 58
- n) No PT for age > 60
- o) Notice Period is 90 days for all employees
- p) Gratuity: 5 years of continuous service
- q) New Joinee Arrears
- r) Revision Arrears





- s) LOP reversal arrears
- t) IT Declarations and Proofs Submission
- u) Employees can submit investment declarations at the beginning of the financial year.
- v) New employees can declare investments at the time of joining.
- w) HR can set the locking period for Investments declaration.
- x) Enables employees to attach the proof of investments for your income tax declaration
- y) Approving Team will approve the investment proofs and the same will be considered for the payroll process.
- z) Proof submission is enabled from December month and the actual tax is calculated from Jan

Other Letters / Output Pages

- a) Employment Certificate
- b) Address Proof Letter
- c) NOC Visa
- d) NOC Job
- e) NOC for PhD

Talent Management Key Process Include:

- a) KRA Master's
- b) Role Based KRA's
- c) Multiple Review types Design Elements
- d) Rating Masters
- e) Levels Masters
 - KRA Category
 - KRA(Rating Level)
 - 🛠 KPI
- f) Review Templates
- g) Publish
 - Publish to Employees
 - Publish to Managers Rating Masters
- h) This enables to configure Rating Masters :
 - 2 Values (Ex: Yes, No)
 - 3 Values (Ex: Good, Average, Poor)
 - ✤ 4 Values (Ex: Excellent, Good, Average, Below Average)
 - S Values (Ex: Excellent, Above Average, Average, Below Average, Poor)
- i) The nomenclature of the values also can be defined as per your preference
- j) Every Value will be given a Rating Score
- k) Based on the Score associated and the weightage of the corresponding KRA, Overall Score is calculated Review Types
- I) This enables you to define the frequency / duration for a Performance Review Examples of few Review Types can be:
 - Annually Half Yearly (H1, H2)
 - Quarterly (Q1, Q2, Q3, Q4)
- m) Parameters can be defined at 3 Levels
 - KRA Category
 - KRA
 - KPI

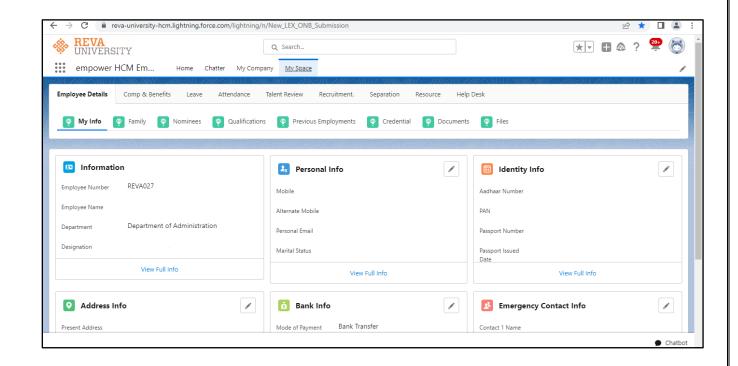




- n) All the Parameters are defined at Company Level and are tightly bound to each other. Means,
 - This starts with defining a KRA Category
 - Every KRA Category will have KRAs
 - Under a KRA, KPI is captured in the form of Description
 - There cannot be a KRA at Master level without KRA Category being mapped.
- aa) KRA Category
 - This is basically grouping of all KRAs
 - Weightage to be defined for Category Level
- bb) KRA
 - This is the level where the actual Rating happens
 - Weightage is defined at this level also
 - Weightage of all KRAs should sum upto 100 for the given KRA Category
- cc) KPI
- This is captured in the form of a Description. More as an explanation of KRA.
- No Individual Rating available at this level 25
- No Weightage nor calculation.

4. Help Desk:

- Employee can raise the tickets
- The responsible team assigned with the desk categories, can go ahead and resolve these queries.
- HR can configure the help desk category, help desk types and map responsible teams.



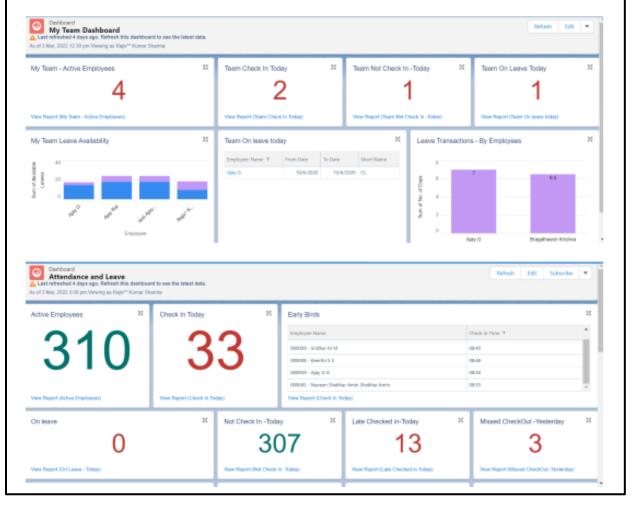


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4 00	10009	Sridhar M	ePeople	Senior Associate		Engineering Quality		Core	Bangalore	1/7	/2015		1/1/2016
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6 00	00021	Shwetha K J	ePeople	Senior Industrial Engineer		Engineering Quality		Core	Hyderabad	19/2	/2018		19/8/2018
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Sample Dashboard Format





REVA UNIVERSITY

Bengaluru, India



Payroll screenshot:

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1	REVA University, Bengaluru	Permanent	Female	September 2022	01/07/2014	29/01/1981	-	AQDPV1187C	790028309430	100528155351	BGBNG0080067000000052
2	REVA University, Bengaluru	Permanent	Female	September 2022	03/09/2014	02/03/1990		BKJPR7636B	317026514606	100528050988	BGBNG0080067000000081
3	REVA University, Bengaluru	Permanent	Male	September 2022	04/08/2014	26/03/1980	-	ANUPP6996R	218716792641	100527098174	BGBNG0080067000000063
4	REVA University, Bengaluru	Permanent	Male	September 2022	06/08/2014	10/06/1983		AMCPR8280K	490631602123	100528504350	BGBNG0080067000000068
15	REVA University, Bengaluru	Permanent	Female	September 2022	16/06/2014	03/11/1983		AWFPP1830Q	221204430436	100528506002	BGBNG0080067000000038
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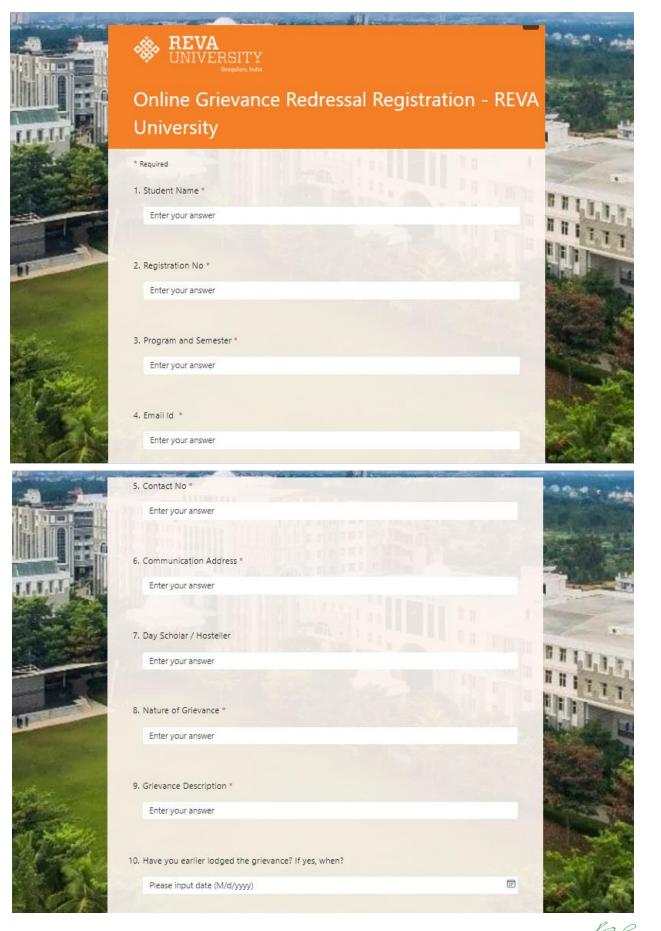
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0	30.00	0.00	0.00	0	7,755.00	0.00	5,816.00	0.00	2,327.00	0.00	300.00	0.00	3,155.00	
1	30.00	0.00	0.00	0	31,917.00	0.00	31,917.00	0.00	9,575.00	0.00	300.00	0.00	18,824.00	
2	0.00	30.00	0.00	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
3	30.00	0.00	0.00	0	26,476.00	0.00	26,476.00	0.00	7,943.00	0.00	300.00	0.00	8,515.00	
4	30.00	0.00	0.00	0	28,113.00	0.00	28,113.00	0.00	8,434.00	0.00	300.00	0.00	13,515.00	
5	30.00	0.00	0.00	0	25,039.00	0.00	25,039.00	0.00	7,512.00	0.00	300.00	0.00	7,723.00	
6	30.00	0.00	0.00	0	39,678.00	0.00	39,678.00	0.00	11,903.00	0.00	300.00	0.00	17,194.00	
7	30.00	0.00	0.00	0	28,088.00	0.00	28,088.00	0.00	8,426.00	0.00	300.00	0.00	19,546.00	
8	30.00	0.00	0.00	0	39,678.00	0.00	39,678.00	0.00	11,903.00	0.00	300.00	0.00	13,045.00	
9	30.00	0.00	0.00	0	26,499.00	0.00	26,499.00	0.00	7,950.00	0.00	300.00	0.00	16,797.00	
0	30.00	0.00	0.00	0	25,039.00	0.00	25,039.00	0.00	7,512.00	0.00	300.00	0.00	9,685.00	
1	30.00	0.00	0.00	0	46,400.00	0.00	46,400.00	0.00	13,920.00	0.00	300.00	0.00	4,400.00	
2	30.00	0.00	0.00	0	10,715.00	0.00	8,036.00	0.00	3,215.00	0.00	300.00	0.00	7,393.00	
2	30.00	0.00	0.00	0	89,800.00	0.00	1,796.00	0.00	8,980.00	0.00	300.00	0.00	0.00	

Bank transfer

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1	in EPS (8.33	Employer Contribution Towards EPF (3.67%	Gratuity Employer	Actual CTC	Mode of Payment	Bank Account Type 💌	Branch Name	Bank Name	Bank Account Number	-
	1,250.00	550.00	653.00	28,954.00	Bank Transfer	Salary	Hunasemaranahalli	Karnataka Bank	3252500101517701	
	1,250.00	550.00	3,070.00	1,18,256.00	Bank Transfer	Salary	REVA University	Karnataka Bank	6662500100130301	
	0.00	0.00	0.00	0.00	Bank Transfer	Salary	REVA University	Karnataka Bank	6662500100150101	
	1,250.00	550.00	2,547.00	76,842.00	Bank Transfer	Salary	REVA University	Karnataka Bank	6662500100145601	
	1,250.00	550.00	2,704.00	80,175.00	Bank Transfer	Salary	REVA University	Karnataka Bank	6662500100137801	
	1,250.00	550.00	2,409.00	69,184.00	Bank Transfer	Salary	REVA University	Karnataka Bank	6662500100126601	
	1,250.00	550.00	3,817.00	1,28,614.00	Bank Transfer	Salary	REVA University	Karnataka Bank	6662500100136401	
	1,250.00	550.00	2,702.00	90,782.00	Bank Transfer	Salary	REVA University	Karnataka Bank	6662500100158801	
	1,250.00	550.00	3,817.00	1,13,924.00	Bank Transfer	Salary	REVA University	Karnataka Bank	6662500100127301	
	1,250.00	550.00	2,549.00	79,745.00	Bank Transfer	Salary	REVA University	Karnataka Bank	6662500100142101	
	1,250.00	550.00	2,409.00	74,180.00	Bank Transfer	Salary	REVA University	Karnataka Bank	6662500100142001	
	1,250.00	550.00	4,464.00	1,22,262.00	Bank Transfer	Salary	REVA University	Karnataka Bank	6662500100157401	
	1,250.00	550.00	902.00	33,145.00	Bank Transfer	Salary	REVA University	Karnataka Bank	6662500100158701	,
	1,250.00	550.00	4.406.00	1,14,946.00	Bank Transfer	Salary	R T Nagar	Karnataka Bank	1202500100908701	



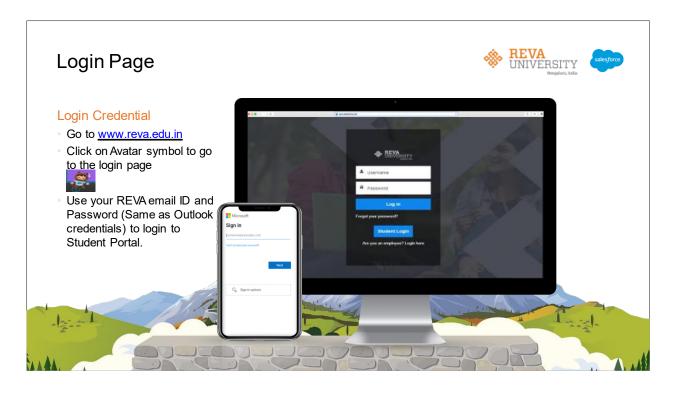


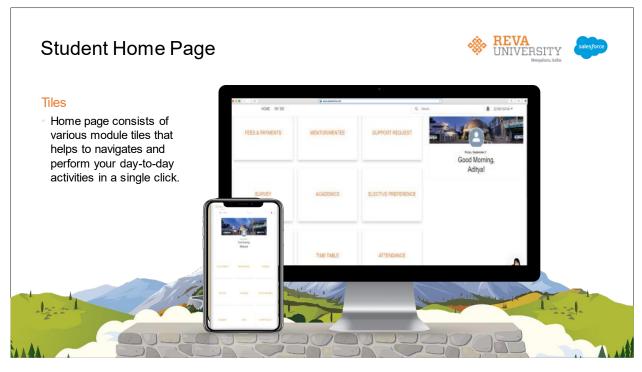


Employee Grievance Form	G
Hi, Sowmika S. When you submit this form, the owner will see your name and email address.	
1. Employee Name 🗔	
Enter your answer	_
2. Employee ID 🗔	
Enter your answer	
3. Email ID 🗔	
Enter your answer	
4. Subject of Grievance 🗔	
Enter your answer	
4. Subject of Grievance 🗔	
Enter your answer	
5. Description of Grievance 🗔	
Enter your answer	
6. Disclaimer 🗔	
I certify that the information uploaded on this application is correct	
Submit	

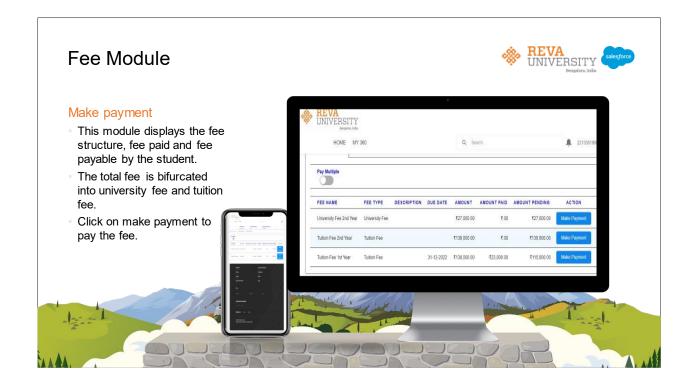
Salesforce – Student Portal

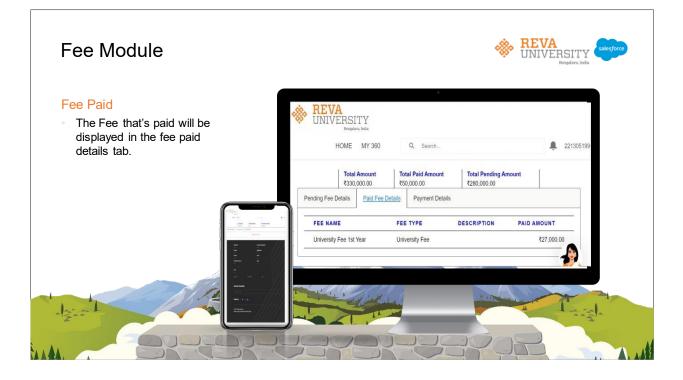
The following are the screenshots of various application modules available in the Salesforce Application Portal with a brief description.



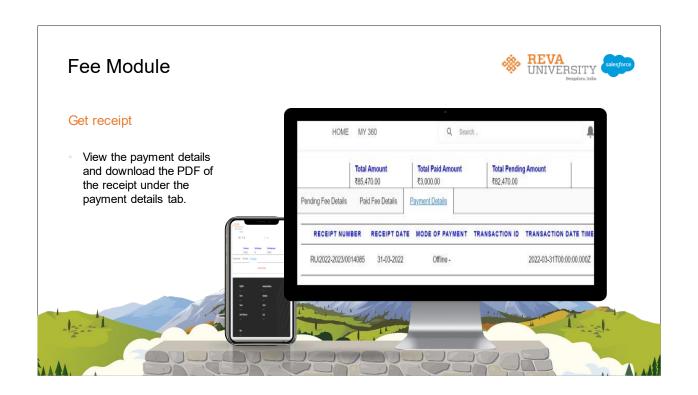






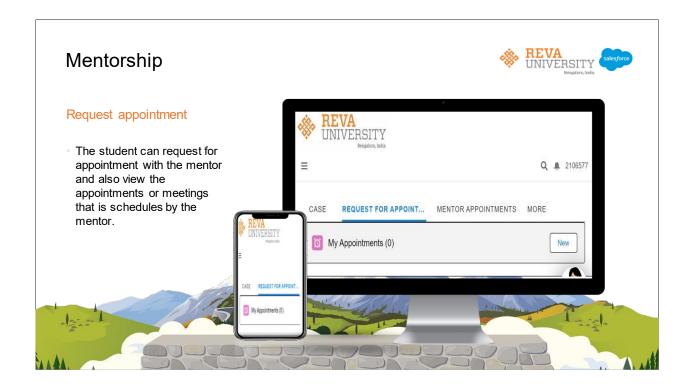






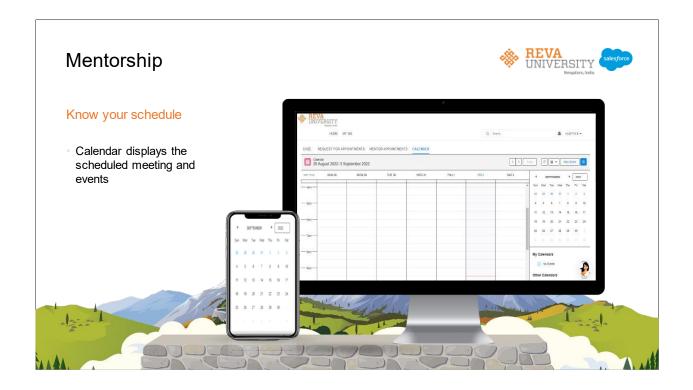
Mentorship				EVA JIVERSITY Bengalara, India
Know your mentor		HOME MY 360	Q Search	
 In this module the student will be able to view his/her mentor. 		CASE REQUEST FOR APPOINTMENTS ME	NTOR APPOINTMENTS CALENDER	
 Can get the details of their mentor. 	HCME IN 30	Contact Name Aman Singh	Status Queued	
	CASE REQUEST FOR APPOINTMENTS	Subject Mentor Allocated	Case Owner User165700799119372882	
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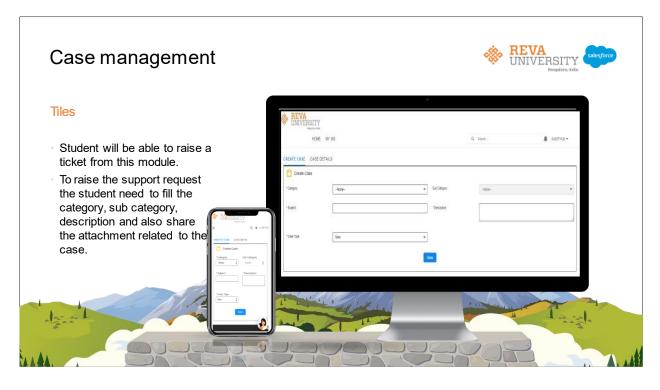




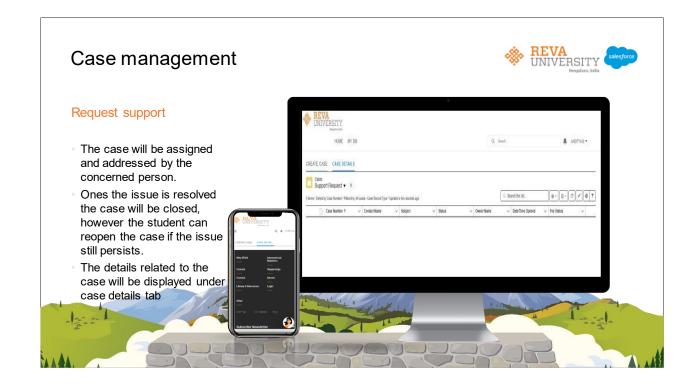
Mentorship	REVA UNIVERSITY Bergalera, India
Request appointment	New Appointment
Click on new and fill the details and save to fix the appointment with your mentor.	Information *Ageneticant Subject *Agenetic

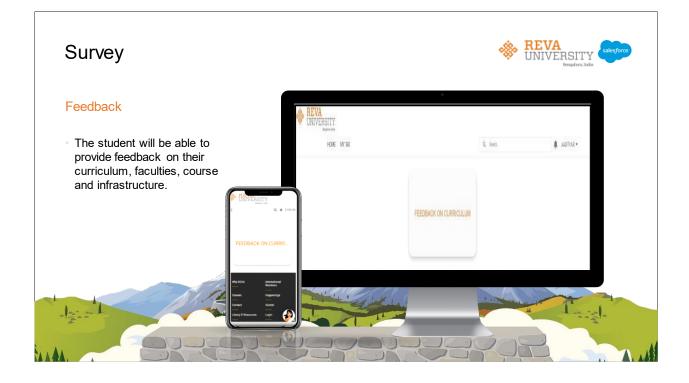




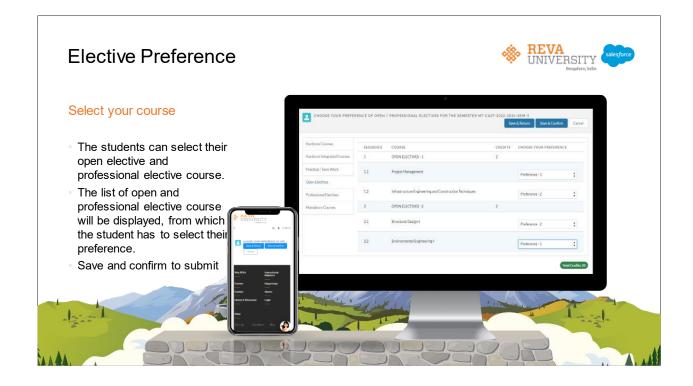










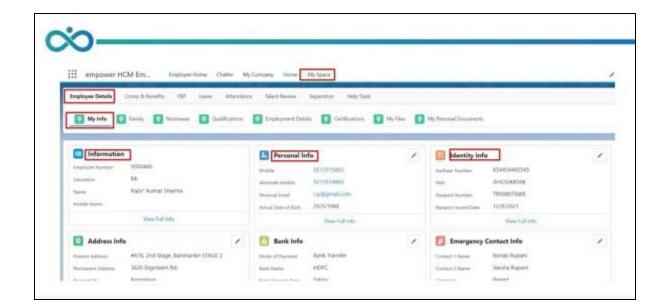


Assessment		🚸 🖁	EVA NIVERSITY Bengderu, Izzka
Tiles	WINVERSITY		
 The student can view their internal assessment marks and semester end results in the assessment module. 	NUKE MY 30 NAMARKS RESULTS	Q. Sarrat.	A 2001/340 -
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Salesforce – Employee Portal (HCM)

The following are the screenshots of various application modules available in the Salesforce Application Portal with a brief description.



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				yourself. In My Info un Details, Emergency Co			
				Details, Qualifications			
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-		Benefits Leave	Attendance Ta	lant Review Recruitment	Separation	Resource Help D	Nesk
Employee Deta	Gump A I						
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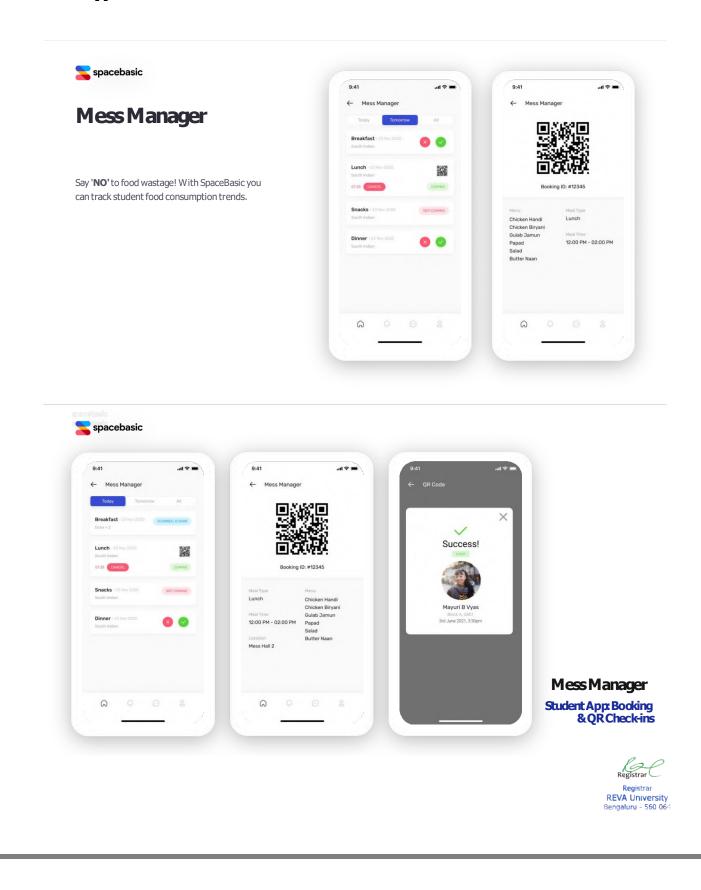
nd States	V #1200			
Comp and Ben	efits			
This Section is all about your	Commercials. This will	have information on Salary SI	ips, IT Declarations and Proof Subi	missions (if eligi
Click on the tabs below "Comp	and Benefits" to see Sa	lary Slips, Tax Reports, Investr	nent Declaration.	
empower H	CM Em., Horse Chatte	My Company My Space.		
Employee Details	omp & Benefits Laure A	tendahur Telent Management Sepa	ration Help Deck	
Salary Sips	💽 Twi Report 💽 IT Declara	Gen 💽 IT Proof Submissions 💽 T	T Proof Resubmission	
* Select No.of Your				
2021-2022	:			
			Ame 2021	
April	2021	May 2021	100 W 2000 F	
Apri	2021	May 2021		
April	2021	May 2021	POL	





Space Basic - Hostel

The following are the screenshots of various application modules available in the Space Basic Application Portal.

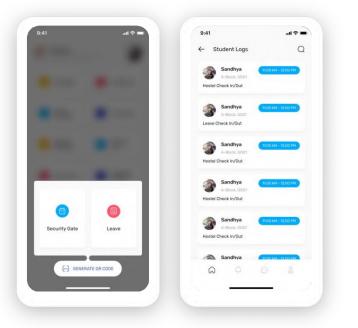


🚬 spacebasic 9:41 - II ? II. atl 36 🗲 Q 0 ← Add Instant Booking Mess Manager Enter Student Name Instant, Guest Bookings Dear Guest, Please click the link below to scan the QR code at Mess Hall. Enjoy your meal! www.spacebasic.com/quest102 Continue as a guest Student and Staff can add guest Select Date • booking (role based access). Enter Guest Name Guest receive a QR code via SMS, to Enter Guest mobile no be scanned at the mess location. Enter No of guests 0 akfas () ۲ сD Toxt M 0 QRC nt via SMS



Student Check-in, Checkout

Capturing student in-and-out patterns has never been easier!







Maintenance **Requests**

Students add maintenance requests via their App. View & assign requests to your team or vendors easily!



9:41	al 🗢 🖿	9:41
← Add Complaint		← Complaints
Select Category		CRITICAL
Select Category	~	Food 23 Nov 2020 - 05:49 PM
Select Subcategory		🛞 Vikrant Mule - A Block, GO
Select Subcategory	~	Food booking starting from
Urgency		CRITICAL
Basic Medium	Critical	Wifi
Photos		23 Nov 2020 - 05:49 PM
		🚷 Vikrant Mule - A Block, GOD
		Will is very stow in Block A
Add Photos		CRITICAL
		Bulb
Discription		23 Nov 2020 - 05:49 PM
Enter Discription		Wikrant Mule - A Block, GOD
		My bulb is broken
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		Wifi
		23 Nov 2020 - 0 ADD N
Submit		0
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Nov 2020

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30 Apr 2020

Leave Application & Permissions

One touch student leave approval by hostel management. Parents approval via Voice and SM S.



9:4	1			9:41	
←	New Leave Rec	quest		←	
•	Select Student			30 Apr 2020 05:30 AM	-Þ
	Leave Type Select Leave Type		~	Student Reg. No.	Leave
	oncor court type			123456	Regu
	Date from	Date to		Applied on	Status
1	From date	to date	0	30 Apr 2020	NEW
	Time from	Time to		Reason for Leave	Place
	From time) to time	O	Visiting Parents	Pune
	Reason for Outpass			Contact Details	Descri
•	Select Outpass Rea		~	Mandar, 9284775538 Wakad, Pune-57	Help!
• •	Contact Details			Comments(3)	
	Parent Name			Sandhya	
	Enter Name			23 Nov 2020 - 05	
	Mobile Number			Auditions from tomorrow mor	ning 9 AM
	Enter Mobile Numbe	r		Start Start Sta	
	Visiting Address				
	Enter Address			Decline	
Note	to the Approver				





Daily Attendance

One-touch student attendance can be captured daily via the SpaceBasic app.



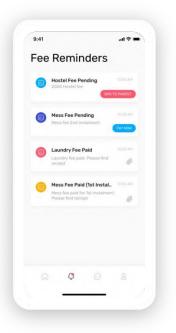
		÷	Attendance List	c
		A		
		3	Anidhya	ON LEAVE
Fit	ter	3	Anidhya	ABSENT
Hostel Name Select Hostel		3	Anidhya	PRESENT
Block Select Block	_		Anidhya	ON LEAVE
Floor Select Floor	_		Anidhya	ABSENT
Select Floor	_			
Cancel	Apply	3	Bnidhya	ON LEAVE
-	-	3	Bnidhya	ABSENT
		3	Bnidhya	PRESENT
			ລ ຸ ຍ	





Never miss a payment again! Trackand managestudent fee payments easily. Auto reminders and invoice generation integrated.









Login to Salesforce From REVA Website

- To login to Salesforce visit the Reva Website (<u>https://www.reva.edu.in</u>).
- On the right hand side, Click on "SLCM".

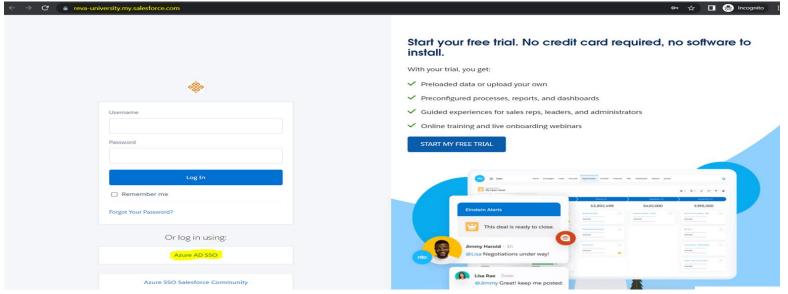


REVA University Bengaluru - 560 06



Login to Salesforce From REVA Website

• Login to Salesforce Application Using REVA Email ID and Password.











Rukmini Knowledge Park, Kattigenahalli Yelahanka, Bengaluru - 560 064 Karnataka, India.

Ph: +91- 90211 90211, +91 80 4696 6966 E-mail: admissions@reva.edu.in